

CASE STUDY

ZIP SIGNS



SUMMARY STATEMENT

Zip Signs is Canada's national sign leader, providing full service sign solutions to commercial, industrial and retail clients across the country.

From manufacturing to installation, safety plays a pivotal role during every stage of a successful signage project at Zip Signs, which is why the company set out to achieve the Certificate of Recognition (COR).

But after the company kicked off its COR initiative, the health & safety team realized the large volume of paperwork involved would be too complicated to manage and sought out a solution to help them streamline the complex process.

ABOUT THE PARTNERSHIP

Shortly after Zip Signs started working towards COR certification, the EHS team came to the conclusion that relying on their existing paper-driven processes to complete the program was going to be a challenge.

Looking for a way to eliminate the amount of paperwork involved, Zip Signs chose to implement eCompliance's cloud-based safety management system to simplify the extensive audit process and complete the program as efficiently as possible.

In June 2016, Zip Signs achieved its goal of becoming COR certified. But because Zip Signs is committed to continuously improving safety, Patti Williams, HR Administrator & Health and Safety Coordinator, decided it was time to embark on the company's next transformative project: digitizing the entire EHS program – including inspections and hazard assessments.

QUALITATIVE

BEFORE

- >> Prior to using eCompliance, all health and safety activities were performed on paper and stored in a filing cabinet, making it difficult for the team to find up to date information quickly.
- >> The company's hazard assessment process was inconsistent and employees were not always completing them before starting work.
- >> Zip Signs had always had a strong safety culture, but the EHS team lacked visibility into how they could continuously improve performance.

AFTER

- >> Zip Signs' EHS program is now fully digitized with all safety information housed in a searchable, centralized location that employees can access anytime, anywhere.
- >> Hazard assessments have been created for each signage project, added to eCompliance, and employees now complete them every day.
- >> Zip Signs now has a complete view into what's working, where they can improve and performance reports are shared with management weekly.

QUANTITATIVE FACTS

475+

DAYS WITHOUT A
LOST-TIME INCIDENT

100%

HAZARD ASSESSMENT
COMPLETION RATE

30+

INSPECTIONS SUBMITTED
EACH WEEK

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Health and safety is paramount at Zip Signs and eCompliance helps us track our training records, meetings, inspections and corrective actions. When employees see an action item they need to get done, it creates a sense of responsibility & accountability throughout the organization.

eCompliance makes my job more efficient. I can easily run reports, see what's outstanding and it gives me a good snapshot of which parts of our program are working and where we can improve. I have it open all day, every day – it's a wonderful tool.

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Patti Williams, HR Administrator & Health and Safety Coordinator — Zip Signs

For more information visit:
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